

NC DHHS HCBS Transition Plan Listening Tour At-A-Glance 2015

Date/Time	Location	Attendees	Session Feedback
February 2, 2015 6pm - 8pm	1136 East Main St. Lincolnton, NC	Self-Advocates/Family: 12 Providers: 22 LME-MCOs: 13 State Government: 7 Total: 54	<p>Employment:</p> <ul style="list-style-type: none"> - Transportation is significant barrier; - Job Development is need; - Education for Employers. <p>Residential:</p> <ul style="list-style-type: none"> - Consolidation of staff qualifications/competency; - Natural Supports is a concept not a reality - focus to develop/educate; - Better understanding of Dignity of Risk. <p>Day Services/Adult Day Health:</p> <ul style="list-style-type: none"> - Definition of terms such as "meaningful day"; - Definitions of services may be barrier to accomplishment, e.g. group versus day; - Align State and Innovations definitions.
February 3, 2015 6pm - 8pm	6001 Creedmoor Rd. Raleigh, NC	Self-Advocates/Family: 30 Providers: 27 LME-MCOs: 3 State Government: 13 Total: 73	<p>Employment:</p> <ul style="list-style-type: none"> - Job Development to achieve integrated employment; - Need to focus on choice - what does the person want to do; - Continuum of Services to include Adult Day Vocational Programs and Sheltered Services. <p>Residential:</p> <ul style="list-style-type: none"> - Plans may be good on paper, but are not always reality specific to integration; - Direct Support Professional turnover is a barrier; - Flexibility within service definition(s) to ensure choice of a quality life within a rate that "makes sense". <p>Day Services/Adult Day Health:</p> <ul style="list-style-type: none"> - More emphasis on person centeredness; - Reimbursement structure can be a barrier to integration; - Reverse integration does not need to be an option.
February 9, 2015 6pm - 8pm	1717 W 5th Street Greenville, NC	Self-Advocates/Family: 18 Providers: 10 LME-MCOs: 8 State Government: 7 Total: 43	<p>Employment:</p> <ul style="list-style-type: none"> - Need for integrated employment, however employers must be educated; - Need a marketing option to highlight strengths and reduce fear/anxiety of potential employers; - Need to develop incentives for employers. <p>Residential:</p> <ul style="list-style-type: none"> - People need more options; - Choices of housing need to be respected if it is true choice; - Need to provide family support/education. <p>Day Services/Adult Day Health:</p> <ul style="list-style-type: none"> - Recognize "meaningful day" is different for each individual; - Service origin such as starting at a licensed site can be a barrier; - Need to evaluate what is working in other parts of the state and replicate.
February 10, 2015 6pm - 8pm	4025 University Parkway Winston Salem, NC	Self-Advocates/Family: 27 Providers: 24 LME-MCOs: 4 State Government: 7 Total: 62	<p>Employment:</p> <ul style="list-style-type: none"> - Need for integrated employment, however employers must be educated -- "information hill" is very steep; - Need for long term follow along without disruption and without need to demonstrate medical necessity; - Vocational Rehabilitation is often a barrier - other options need to be considered. <p>Residential:</p> <ul style="list-style-type: none"> - Need more of a continuum of residential/housing options; - Concern regarding accountability for areas "outside" of scope; - Evaluation of person's satisfaction from day to day specific to meeting intent of rule. <p>Day Services/Adult Day Health:</p> <ul style="list-style-type: none"> - Waiting lists for services are too long which in turn affords no quality of life; - Quality providers that understand integration are difficult to identify; - Settings that isolate are an issue.
February 11, 2015 6pm - 8pm	3809 Shipyard Blvd Wilmington, NC	Self-Advocates/Family: 26 Providers: 7 LME-MCOs: 2 State Government: 7 Total: 42	<p>Employment:</p> <ul style="list-style-type: none"> - Vocational Rehab process is a barrier; - Need to connect/link employers who hire people with disabilities with the broader employer network; - Meaningful, individualized employment of choice is a need; Need to develop employment matrix. <p>Residential:</p> <ul style="list-style-type: none"> - Establish system of outcomes to help meet rule intent; - Three (3) bed limit creates financial constraints to meeting intent of rule; - Natural supports is often a "myth" - need more focus in this area if it is to be a reality. <p>Day Services/Adult Day Health:</p> <ul style="list-style-type: none"> - Group Day Supports is a barrier to integration/meeting rule intent; - Need to align service definitions to facilitate meeting intent of rule; - Licensure requirements need to be revised; Transportation is barrier.
February 12, 2015 6pm-8pm	8 Barbeta Drive Asheville, NC	Self-Advocates/Family: 13 Providers: 19 LME-MCOs: 5 State Government: 5 Total: 42	<p>Employment:</p> <ul style="list-style-type: none"> - Need more flexibility in service definitions; - Securing supported employment services is very difficult - need to streamline access; - Employment options must be individualized. <p>Residential:</p> <ul style="list-style-type: none"> - More living options are needed; - Natural supports are positive when present, but cannot replicate or replace paid supports; - Need increased accountability in licensed supervised living homes. <p>Day Services/Adult Day Health:</p> <ul style="list-style-type: none"> - Should be person's choice where they spend their day (they may have relationships with people at day program); - Day programs should increase activity options that promote community inclusion; - Transitioning away from group day supports should emphasize alternative meaningful activities.
		Total Attendees: 316	